



PAVEEZZI COMPOSITES LIMITED WARRANTY

PLEASE READ THIS WARRANTY CAREFULLY BEFORE PURCHASING, USING OR INSTALLING YOUR PAVEEZZI COMPOSITES PRODUCT.

This warranty is issued by
PAVEEZZI Pty Ltd (ACN 613792064)
164 Hoddle Street, Abbotsford
VICTORIA 3067
1800 PAVEZI
Email: info@paveezzi.com.au

PAVEEZZI Pty Ltd gives the warranty set out in this document in relation to its PAVEEZZI Composites products.
All references in this Limited Warranty to PAVEEZZI Composites, the entity, are references to PAVEEZZI Pty Ltd.

Correspondence and claims regarding the warranty set out in this document must be sent in writing to PAVEEZZI Pty Ltd at the postal or email address set out above, in accordance with the Claims Procedure below.

The Limited Warranty

PAVEEZZI Pty Ltd warrants to the “original purchaser” of the PAVEEZZI Composites products noted below will remain free from material manufacturing defects and will not:

- splinter;
- delaminate;
- rot;
- will not suffer termite damage and fungal decay.

in the following conditions:

- (i) under normal and proper service conditions,
- (ii) when installed according to the PAVEEZZI Composites Installation Guidelines*
- (iii) when used and maintained in an above-ground application;

within the following periods after the original purchase date (“Warranty Periods”), provided that the original purchaser maintains ownership of the real property upon which the PAVEEZZI Composites product was installed.

PAVEEZZI Composites Product	Warranty Period – Residential	Warranty Period - Commercial
PAVEEZZI Composites Decking	15 years	10 years
PAVEEZZI Composites Cladding	15 years	10 years
PAVEEZZI Composites Screening	15 years	10 years
PAVEEZZI Composites Metal Clip	20 years	20 years
PAVEEZZI Composites Plastic Clip	15 years	15 years
PAVEEZZI Composites Deck Tiles	10 years	5 years

*PAVEEZZI Composites Installation Guidelines are available from your PAVEEZZI Composites retailer, your installer or from the official Australian website www.paveezzi.com.au/composites or by writing to PAVEEZZI Pty Ltd at the address stated above.

In the event of a failure of the above described PAVEEZZI Composites products within the applicable Warranty Period, when properly installed, used and maintained in the manner

required, the nonconforming item will be replaced in the manner set forth in the Claim Procedure section below, and in relation to the Pro-rated Warranty Schedule.

Claim Procedure:

In order to proceed with a Warranty claim the Purchaser must send to PAVEZZI Pty Ltd, at the address above, in no event later than thirty (30) days after any discovery of a possible non-conforming nature of or other failure of the PAVEZZI Composites product, the following

- A copy of this Warranty Document;
- Proof of original Purchase*;
- Photos or other supporting evidence of the defective PAVEZZI Composites product.

*Original Proof of Purchase must adhere to the following conditions:

- Must be from an authorised PAVEZZI Composites product dealer
- Must show:
 - Date of the original purchase
 - That sufficient PAVEZZI Composites product has been purchased to cover the number of linear metres claimed to be damaged.

Upon discovering a possible defect of any PAVEZZI Composites product, Purchaser shall, at the Purchaser's sole expense, make temporary repairs or cordon off the area in order to fully protect all property and persons that could be affected.

Upon written request, the Purchaser must allow a PAVEZZI Composites representative to enter the Purchaser's property to inspect the alleged non-conforming product. The Purchaser is not authorised to make any permanent repairs or remove any of the PAVEZZI Composites products prior to PAVEZZI Composites having completed its claim investigation and, should the Purchaser violate these requirements, such violations shall serve to invalidate and terminate the Limited Warranty. No PAVEZZI Composites products shall be returned to PAVEZZI Composites unless directed by PAVEZZI Composites, in writing, to do so. Any removal or disposal of defective PAVEZZI Composites products shall be at the Purchaser's sole cost and expense.

Pro-Rated Warranty Schedule:

RESIDENTIAL

RECOVERY	10 Yr Residential	15 Yr Residential	20 Yr Residential	25 Yr Residential
100%	0-5 years	0-7 years	0-10 years	0-10 years
80%	6 years	8-9 years	11-12 years	11-13 years
60%	7 years	10-11 years	13-14 years	14-16 years
40%	8 years	12-13 years	15-16 years	17-19 years
20%	9 years	14 years	17-18 years	20-22 years
10%	10 years	15 years	19-20 years	23-25 years

COMMERCIAL

RECOVERY	5 Yr Commercial	10 Yr Commercial	15 Yr Commercial	20 Yr Commercial
100%	0-1 years	0-5 years	0-7 years	0-10 years
80%	2 years	6 years	8-9 years	11-12 years
60%	3 years	7 years	10-11 years	13-14 years
40%	4 years	8 years	12-13 years	15-16 years
20%	5 years	9 years	14 years	17-18 years
10%	-	10 years	15 years	19-20 years

General Conditions, Exclusions and Limitations

This warranty does not cover damages attributable to:

- Improper installation of PAVEEZZI Composites products;
- Failure to abide by written instructions by an authorised representative of the product – eg an authorised reseller, or PAVEEZZI Pty Ltd;
- Failure to comply with any applicable laws or building codes, including but limited to improper structural support, fastening, ventilation or gapping;
- Use of PAVEEZZI Composites products beyond normal use or in an application not recommended or permitted by PAVEEZZI Composites written instructions;
- Movement, distortion, collapse or settling of the ground or the supporting structure upon which PAVEEZZI Composites Products are installed
- Defects in, or failure arising from decking or wall structure resulting from water caused by improper installation, workmanship, maintenance or repair;
- Any Act of God, including but not limited to, flooding, hurricane, tornado, cyclone, wind, earthquake, lightning, hail etc
- Discolouration, fading, spotting or staining from or caused, in whole or in part, by mould, mildew, other fungal growth, organic materials, metallic oxides or particles (including but not limited to rust or corrosion of any fasteners), direct, other atmospheric or environmental pollutants, foreign substances such as grease or oil, chemicals (including those found in cleaners), or normal weathering (defined by natural efflorescence, exposure to sunlight, weather and atmospheric conditions which causes any coloured surface to gradually fade, flake, chalk, or accumulate direct or stains);
- Casualty, fire or exposure to heat sources such as cooking devices or retro-reflective surfaces;
- The application of paints, stains, surface treatments or other chemical substances including but not limited to clearers or pesticides;
- Fading, flaking or other deterioration of any paints, stains or other coatings placed on the PAVEEZZI Composites Products;
- Climate change, environmental conditions, static electricity or any cause beyond the control of PAVEEZZI Composites
- Improper handling, maintenance, storage, abuse or neglect of PAVEEZZI Composites products by the Purchaser or any other party;
- Ordinary wear and tear;
- Intentional or unintentional misuse of the PAVEEZZI Composites product, whether foreseeable or unforeseeable;
- The failure of the Purchaser to properly and/ or timely maintain or repair the PAVEEZZI Composites product;
- Impact from objects;
- Any fasteners not supplied or approved by PAVEEZZI Composites
- Direct or indirect contact with the PAVEEZZI Composites products of extreme heat sources (over 120 degrees Celsius)
- Expenses incurred in claiming under the Warranty.
- Failure to install, care for and maintain PAVEEZZI Composites products in accordance with the PAVEEZZI Composites written instructions;
- Use of abrasive compounds of acidic or basic pH, strong solvents, oil based paints or stains, metallic rust, concrete or masonry products, air or water borne minerals and other abnormal residential deck use items will damage the PAVEEZZI Composites products and voids all warranties in their entirety.
- Direct or indirect contact with the PAVEEZZI Composites products of extreme heat sources (over 120 degrees Celsius)

- Damaging, gouging, scraping or puncturing the surface of the PAVEEZZI Composites products

In addition,

- No Warranty is given with respect to variations or changes in colour or embossing patterns of PAVEEZZI Composites products;
- PAVEEZZI Pty Ltd shall not be responsible for labour costs and expenses incurred with respect to the replacement of any defective PAVEEZZI Composites products outside -of the 2 Year Labour Limited Warranty.
- Painting or applying other coating materials voids all warranties

The Purchaser and / or Purchaser's contractor or representative is solely responsible for determining the suitability of any PAVEEZZI Composites products for Purchaser's property and for the installation and use of any PAVEEZZI Composites products. Purchaser / Purchaser's contractor or representative shall be solely responsible for determining whether the PAVEEZZI Composites product meets the requirements of any applicable building or safety code or similar regulation relating to Purchaser's property. Purchaser acknowledges that PAVEEZZI Pty Ltd does not provide architectural or engineering services. No implied warranty or representation is made as to the suitability of the PAVEEZZI Composites Products for, or actual performance, capabilities or operation of the PAVEEZZI Composites Products at, Purchaser's property or under the conditions of Purchaser's use.

It is strongly suggested that customers register their warranty at paveezzi.com.au for quicker technical support and warranty service.

Who is Covered by this Limited Warranty

This warranty is given to the original purchaser, residential or commercial as the case may be, of the PAVEEZZI Composites products noted below. For the purpose of the Limited Warranty, the "original purchaser" means the individual or individuals who were the owners of the real property upon which PAVEEZZI Composites product was installed.

A "residential purchaser" refers to an individual homeowner(s) using the property for private use in a residential / homeowner area; and a "commercial purchaser" refers to any purchaser other than a residential purchaser.

2- Year Limited Labour Warranty

Labour warranty will be in effect from the date of purchase, as listed on the customer's original receipt from the original place of purchase, and will expire on the same date, two (2) years later. The Purchaser will be provided with a flat labour amount of AUD \$25 per square metre of replaced material. This 2- Year Labour Warranty is not transferrable.

The granting of replacement labour cover is subject to the same General Conditions, Exclusions and Limitations as above.

Labour Warranty is specifically to assist with the installation labour costs in replacing damaged or non-conforming boards with new PAVEEZZI Composites products. Disposal of materials and the cost of permits required or obtained in connection with installing replacement products, as well as all other costs and expenses, are excluded.

Stain and Fade Limited Warranty

Stain Resistance: PAVEEZZI Pty Ltd warrants that the PAVEEZZI Composites Products named above are and will be from the date of residential consumer purchase for the term coverage stated above,

resistant to permanent staining resulting from spills of food and beverage items that would typically be present on a residential deck, provided the PAVEZZI Composites Products were installed, cared for and maintained in accordance with the PAVEZZI Composites written instructions, the PAVEZZI Composites Care and Maintenance found on www.pavezzi.com.au/composites and the conditions stated in this Warranty.

Fade Resistance: PAVEZZI Pty Ltd warrants that the PAVEZZI Composites Products named above are and will be from the date of residential consumer purchase for the term coverage stated above, resistant to colour change from light and weathering exposure as measured by colour change in excess of 5 Delta E (Hunter) units provided that the PAVEZZI Composites Products were installed, cared for and maintained in accordance with the PAVEZZI Composites written instructions, the PAVEZZI Composites Care and Maintenance found on www.pavezzi.com.au/composites and the conditions stated in this Warranty.

Exclusions from / Voiding Stain and Fade Warranty Coverage: PAVEZZI Pty Ltd does not warrant its PAVEZZI Composites products to be stain or fade proof. When installed, cared for and maintained properly in the residential exterior deck environment, PAVEZZI Composites products provide stain and fade resistance. However, no material is stain or fade proof, especially but not only when stains result from spilled or otherwise substances that are not properly cleaned or when the materials are exposed to years of UV Exposure and the elements.

Without limitation on any other provision of this Limited Warranty, PAVEZZI Composites does not warrant for stain resistance resulting from spilled or otherwise applied substances that are not properly cleaned with soap and water or mild household cleaning products immediately.

Stain and Fade warranty is subject to the same General Conditions, Exclusions and Limitations as above.

The Claims Process for Stain and Fade warranty claims is as per the above.

The Pro Rated Limited Warranty Schedule above applies to Stain and Fade Warranty claims.

The benefits provided to the consumer by the warranty are in addition to other rights and remedies available to the consumer under the law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The electronic version of this document is available from www.pavezzi.com.au/composites